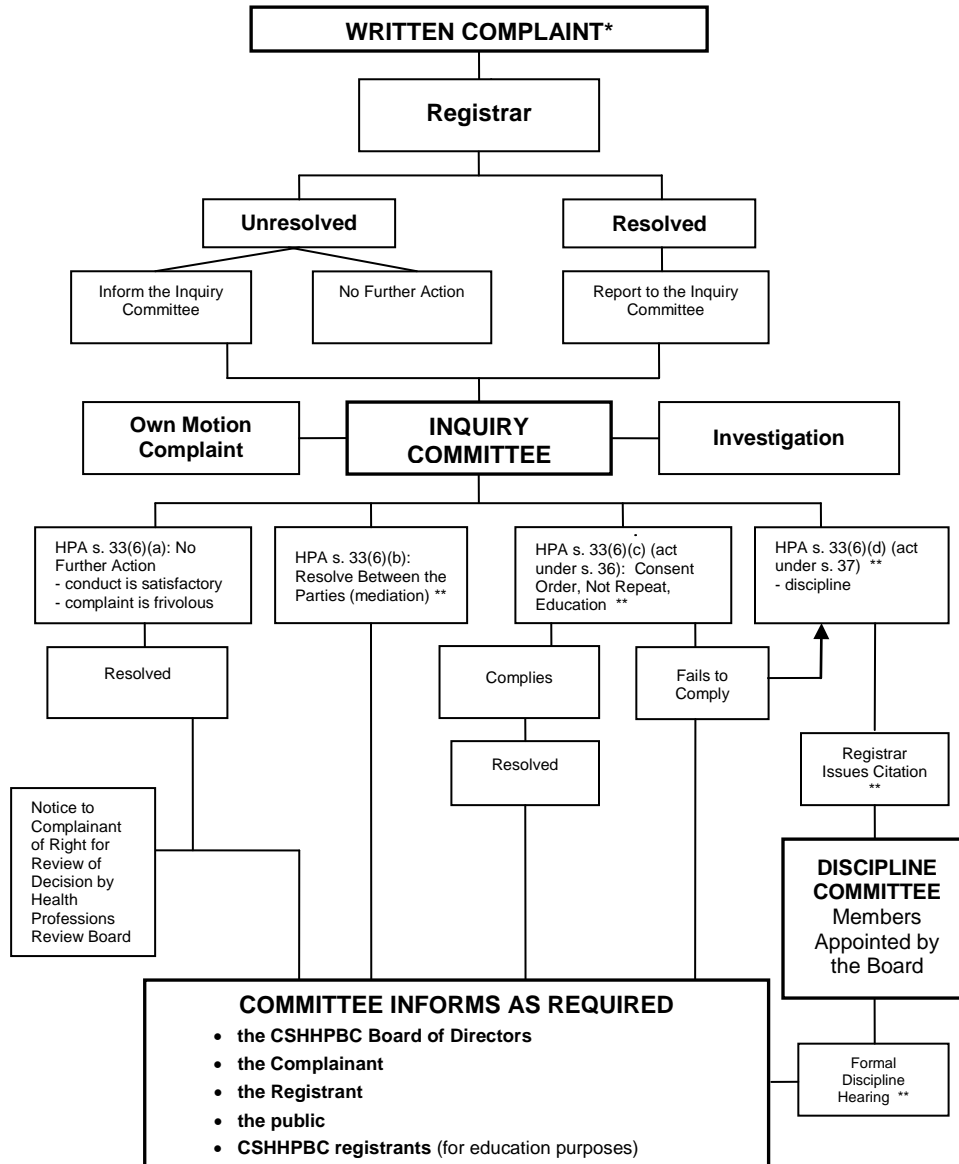




COMPLAINT RESOLUTION PROCESS FLOW-CHART



* A complaint must be in writing to proceed to the Inquiry Committee.

** Costs may be awarded to the College against the registrant.