

### **CODE OF ETHICS:**

The ethical behaviour of Audiologists, Hearing Instrument Dispensers, and Speech-Language Pathologists is one of the most important factors in the delivery of quality care and is one of the public's primary expectations of health care professionals.

Continued public trust in the self-regulated, speech and hearing health professions, is dependent on individual registrants adhering to the CSHHPBC values and principles of ethical conduct. The CSHHPBC core documents, standards of practice, and related tools (e.g. clinical policies) are integrally linked to the registrant Code of Ethic principles. Registrants must adhere to, and not circumvent, the Code of Ethics.

### **VALUES:**

#### ***Beneficence***

Maximize benefits and minimize harm for the welfare of the patient.

#### ***Client Autonomy***

Understand and respect clients' rights to make informed decisions based on their personal values and beliefs.

#### ***Fairness***

Treat all individuals, patients, colleagues, and third parties without prejudice or discrimination in a just and equitable manner.

#### ***Integrity***

Be truthful; behave with honour and decency while upholding the CSHHPBC professional and practice standards.

### **PRINCIPLES:**

#### ***A registrant of CSHHPBC must:***

- provide appropriate and timely care that is provided with respect, dignity, and without discrimination.
- ensure that the health and well being of the client is their primary concern.
- maintain the confidentiality and privacy of client information and records as required by applicable legislation and the CSHHPBC standards of practice.

- provide the public with accurate information about the nature and management of communication and related disorders.
- recognize and accept his/her accountabilities and responsibilities to the public and the profession.
- avoid activities that constitute a conflict of interest and seek to resolve any conflict(s) promptly.
- adhere to the CSHHPBC standards of practice and related clinical decision support tools (e.g. clinical policies).
- maintain current knowledge and demonstrate ongoing competency throughout his/her career.
- maintain a safe and healthy practice environment.
- maintain appropriate and dignified boundaries in relationships with clients.
- respect the client's right to be cared for by their choice of care provider.
- not disrespect other registrants or a client's previous services.
- recognize personal limitations and refer clients to other team members or other registrants as appropriate.
- conduct any teaching or research activities in keeping with the CSHHPBC standards of practice, and fully inform the client about the nature and possible effects of all activities.
- never overstate or embellish his/her abilities or qualifications or engage in any activity, including marketing, that could mislead a reasonable person.
- never secure or accept referrals by providing, directly or indirectly, any incentives (financial or otherwise), to colleagues, other professionals, or referring sources.